



THE HISTORIC RICE MILL

FAQ

Q

What is your policy for site visits?

A

We offer site visits Monday-Friday based on availability. Saturday tours may be accommodated upon request, as events are typically hosted on weekends. Please contact our sales manager at 843.723.7952 to schedule your visit.

Q

Are there indoor and outdoor areas with waterfront views?

A

Yes! With 2 patios overlooking the Marina, you can spend your time enjoying the views or you can head inside for some central air & heat!

Q

What does the venue rental include?

A

The venue rental includes tables, chairs, and service-ware for up to 150 guests. For serviceware, we provide dinner plates, salad/tasting plates, b&b/cake plates, salad/cake forks, dinner forks, salad knives, dinner knives, steak knives, water glasses, wine glasses, rocks glasses, and champagne flutes.

Q

What items will I need to provide?

A

The client is to provide all linens (table cloths & dinner napkins) as well as any decor. Other commonly rented items to keep in mind are chargers and martini glasses (optional).

Q

Will we be sharing the day with other weddings or events?
If so, how many?

A

We only host one event a day, we may occasionally have a rehearsal but we will make sure it does not interfere with the event.

Q

What is the window for our event, including set-up and takedown? How flexible is our booking window?

A

The venue rental is for a 4 hour event. When adding the ceremony, you get an extra hour for that. You can purchase additional event hours for \$250. Included in the venue rental is 6 hours for set-up and takedown.



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Is this only a reception venue or can the ceremony be held here, too?

A

The ceremony can be added for a \$500 ceremony fee which gets the extra hour for the ceremony itself as well as any chair/room flip required.

Q

What vendors are included or allowed? Can I work with outside vendors?

A

You are required to use our in-house catering, Good Food Catering, for both food & bar, but you are able to bring in any other vendors that are licensed and insured (planner/coordinator, entertainment, photography, rentals, lighting, etc).

Q

What audio/visual equipment is included in the price or for a fee? How will WiFi, lighting and special effects be handled?

A

We do not provide any audio/visual equipment but we do have a preferred vendors list that has companies that are at the venue often and know the space well.

Q

If we book both the wedding and reception, is there space for performers, dancing, etc.?

A

There are multiple spaces that can be used as the dance floor. The guest count and vendor requirements will determine where the dancefloor will be located.

Q

What does the parking lot look like? Is valet available?

A

We are located in the Safe Harbor Marina Parking Lot which is a paid-lot. You are welcome to pre-purchase parking vouchers for your guests but we do always encourage ride-share options if your guests are planning on drinking.

Q

Is the venue accessible for differently-abled guests?

A

We do have wheelchair ramps and no stairs!



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How many restrooms are available? Are there infant changing tables?

A

We have both a men's and women's restroom. The women's room has 3 stalls, the men's has 1 stall and 2 urinals. Both restrooms have infant changing tables.

Q

Are there restrictions on smoking, drinking, noise, or flash photography?

A

If you plan on having cigars or know you have a lot of cigarette smokers, we ask that you bring in ash trays. The bar cannot exceed 5 hours. Because the dancefloor is inside, we do not break any noise ordinances so you can party into the night! Flash photography is allowed, that way you can document the night!

Q

Can we hang our own decorations? If so, what restrictions are in place for adhesives?

A

You can hang your own decorations. However, you cannot put more nails in the walls than are already there. You are welcome to use the ones in place already or you can use command hooks. The only place you can't hang command strips is on the dark brown paint

Q

Are candles permitted?

A

We do allow real candles! They have to be in a votive or a hurricane lamp.

Q

Are we allowed to have a sparkler exit?

A

Yes! Your planner will need to bring in metal buckets with sand but they are allowed.

Q

Can pets be included in our event?

A

Your pet can definitely be included in your ceremony! If your pet is not a registered service animal, it will need to leave after the ceremony because our kitchen is on-site and it would be a DHEC violation.



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If the event is held outdoors, what will happen in inclement weather?

A

We always make sure to have a rain-plan for all events in case of inclement weather.

Q

How is your venue price portioned out? Is it priced hourly, daily, or by a time block?

A

The venue rental is for a 4-hour event. Additional event hours are available. Keep in mind, the bar cannot exceed 5 hours.

Q

Are there discounts for different days or times of the year?

A

The venue rental and food & beverage minimum will vary depending on the season and the day of the week.

Q

What is the deposit? Is there a cancellation policy?

A

The deposit is half of the venue rental + tax. The deposit is non-refundable. If you need to cancel, we first try to change the date. If that is not acceptable, if it is more than 6 months away, there will be no further payment required. If canceling less than 6 months out, you will need to pay the remainder of the venue balance.

Q

Can we pay in installments? What payment methods do you accept?

A

You can definitely pay in installments! The payment methods that we accept are by credit card, ACH, and paper check.

Q

Do you require a wedding planner?

A

We do require at least a day-of coordinator. Your planner will be in charge of your set-up and takedown as well as the logistics of your entire day. We do have a preferred vendors list but you are welcome to use vendors not listed, they must be licensed and insured.



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What is included in the venue rental?

A

The venue comes with tables, chairs, and service-ware for up to 150 guests. We do not provide any linens, lounge, or decor.

Q

Who is in charge of setting up tables and chairs? Who moves chairs from ceremony to reception?

A

Good Food Catering will have all tables in place in the morning when vendors arrive to set-up. Once catering staff arrives, they will set out ceremony chairs. Good Food Catering staff also performs any chair/room flip required.

Q

Do you require event insurance?

A

We do require event insurance. This is in case of potential circumstances that may occur which are beyond our control.