SHORT MAMA'S



BISTRO

Short Mama's Bistro – New Concept in Dripping Springs, Texas

Short Mama's Bistro is transforming an historic residence in Dripping Springs, Texas, into a European-inspired dining destination that celebrates history, hospitality, and culinary artistry. We are seeking qualified, experienced candidates for several opportunities on our dynamic team. We value experience, teamwork, and a commitment to exceptional service. With a focus on creating a superb dining experience by providing both unparalleled service and unique and exceptional cuisine, successful candidates will meet the following criteria:

- ***A genuine passion for guest experience***. Making an excellent first impression can set the tone for the rest of our guests' time with us. Checking with them throughout their dining experience (while not overwhelming them) and thanking guests on their way out and expressing real interest in how they felt about their dining experience reinforces that we care about them from start to finish. These simple touches keep guests coming back. At Short Mama's, we seek to "surprise and delight" through a highly intentional service model.

- ***A spirit of cooperation and camaraderie***. We are committed to providing a work environment where everyone feels supported and adequately resourced. This means everyone on our team should provide help and ask for help when appropriate. Being willing to take direction from management, provide direction to others, and help other teammates solve problems, are a part of the design. Be gracious with your teammates and yourself when mistakes happen. Take ownership of everything that happens within your sphere of responsibilities.

- ***Multi-tasking***. Our team will be charged with ensuring a timely high-touch service. We expect a solid team effort regardless of who is the primary responsible member so that guests are promptly and regularly receiving service, tables are cleared timely, food is delivered promptly, areas remain clean, etc. If you see something that needs doing, do it!

- ***Show up on time and in uniform*** (as prescribed by the Short Mama's uniform guide). Look sharp, clean and professional at all times.

- ***Attend the daily pre-shift meeting***. All of the information you need for any given shift is discussed here. It is imperative that you receive this intel every day.

- ***Be knowledgeable about our offerings***. Work every day towards knowing our food and beverage menus, ingredients, allergens, and sourcing like the back of your hand. The more you internalize these things, the greater confidence you'll have when catering to a variety of guests and situations.

We are hiring for the following positions:

Restaurant:

Hostess/Greeter/Floor Manager – Uniquely, Short Mama's has created a prominent position for receiving and seating our guests and managing the flow of service. We are hiring both full and part-time experienced hostesses/floor managers. One position will serve as the first point of contact and therefore the first impression for our guests. They will manage reservations, facilitate takeout orders, and balance section load. A second position will escort guests to their table, provide menus, and take initial drink orders. In addition, this position will periodically engage with the rest of the support team to keep service flowing and to keep guest-facing areas of the restaurant clean and comfortable. Candidates will exude genuine warmth, hospitality, and helpfulness throughout the entire service. Positions are available in afternoon and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation supplemented by a share of our weekly tip pool, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Appropriate certifications required.

Server - Servers are the heart and soul of the dining experience at Short Mama's. Executing the mechanics of service, providing exceptional hospitality, exhibiting our values, and setting the standard for professionalism in a restaurant environment are all prerequisites for the role. Servers must be highly available to our guests throughout their experience. Positions are available in afternoon and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation supplemented by a share of our weekly tip pool, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Appropriate certifications required.

Bartender - Bartenders at Short Mama's should be experts at their craft. In addition to executing the mechanics of service and providing exceptional hospitality, they should exhibit an intimate knowledge of our beverage offerings - cocktails, beer, wine, spirits & cordials. Bartenders should also be able to do food and beverage pairings and proper beverage service while still taking excellent care of their bar guests. They should have a deep knowledge of our food and beverage menus, ingredients, allergens, and sourcing. Positions are available in afternoon and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation supplemented by a share of our weekly tip pool, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Appropriate certifications required.

Kitchen:

Line Cook – We are hiring full-time and part-time experienced line cooks to execute menu items to recipe, portion, timing, and presentation standards. The morning line cook will manage daily prep, brunch/lunch service, and support production for the evening team. The evening line cook will be responsible for executing dinner service with accuracy, maintaining mise en place and station readiness, following plating standards and timing, assisting with end-of-night breakdown, and maintaining kitchen cleanliness, especially during closing. Strong knife skills and station organization are a must. Positions are available for experienced line cooks for morning and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Appropriate certifications required.

Prep Cook – We are hiring part-time prep cooks to produce preparations for upcoming dining shifts. Strong knife skills, batch production, and station organization are required. We believe that prep is the backbone of a scratch kitchen. You should be detail oriented, reliable, and committed to supporting the team. The prep cook will be responsible for completing daily prep lists efficiently and timely, following batch recipes and yield standards, and maintaining clean, organized prep areas. Positions are available for approximately 20 to 24 hours per week for morning and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Appropriate certifications required.

Dishwasher – We are hiring full-time and part-time dishwashers to maintain dish flow, sanitation, floors, trash, and equipment cleaning. A strong work ethic, positive attitude, and pride in keeping the kitchen running smoothly, is a must. The dishwasher is responsible for washing dishes, pots, pans, and equipment, maintaining a clean dish area and kitchen floors, assisting with trash, recycling, closing duties, and supporting the prep team when needed. Our dishwasher should be someone who moves with purpose, stays organized, and understands how important their role is to the team. You should be dependable, respectful, and ready to help wherever needed. Positions are available for morning and evening shifts Tuesday through Saturday, and a Sunday brunch, with competitive hourly compensation, and with employer subsidized health, dental and vision plans available to employees working over 20 hours per week. Part-time positions alternate days.

Short Mama's Bistro complies with federal and state disability laws and makes reasonable accommodations to assist employees with disabilities which impact work. If you have an ongoing condition which is affecting work and believe an accommodation is needed, please contact your supervisor/manager.