

General Manager – New Bistro Concept in Dripping Springs, Texas

Short Mama's Bistro is completing the transformation of an historic residence in Dripping Springs, Texas into a European-inspired dining destination that blends history, hospitality, and culinary artistry. We are excited to offer a ground floor opportunity for an experienced full-time General Manager to lead our operations. This is a unique start-up opportunity to help create a new dining experience with exceptional service and a quality dining experience.

What You'll Do:

- A run it like you own it mentality, consistent with Ownership's vision and instructions. You are responsible for ensuring our refined standard is met throughout our entire operations;
- Overseeing front-of-the-house activities, including host stand, dining rooms, bars, outdoor dining, and guest services, while contributing to a positive and collaborative restaurant culture;
- Ensuring exceptional guest experiences and resolving concerns with professionalism and care;
- Managing reservations, seating, and pace to optimize service flow;
- Maintaining a clean, organized, and welcoming dining environment;
- Work with Ownership and the Executive Chef to refine systems and procedures;
- Full P&L accountability, and TABC monthly and annual reporting. You need to be fluent in budget management, with the ability to report clearly to Ownership;
- Full responsibility for leading, mentoring, and scheduling our service team, including hiring, training staff on service standards and hospitality excellence, and necessary human resources functions, including employee handbook and Company policies; and
- Understanding and keeping abreast of best practices in the service industry (including wine knowledge) to gain the respect of a discerning clientele.

What We're Looking For:

- Proven experience with managing restaurant operations;
- Strong emotional intelligence and ability to stay composed during busy service;
- Natural hands-on leadership qualities and passion for team motivation; and
- Commitment to quality, creativity, and continuous improvement.

What We Offer:

Full-time position with competitive base salary, depending on experience, health care benefits, and periodic profit sharing. We insist on work life balance. We encourage passion in the workplace, while balancing and enjoying life in the beautiful Texas Hill Country.

How to Apply:

Click the "Jobs" tab on our site (shortmama.com) to submit your interest. We'd love to hear about your philosophy and experience leading restaurant operations.