TURKEY STORE / THANKSGIVING 2026

Turkey Store FAQ

A LITTLE PLANNING. A HAPPIER HOLIDAY. | Your Thanksgiving questions, answered.

ORDER BY MONDAY, NOVEMBER 23 AT 6 P.M.

Place and pay for your order online through our app or website.

THE BACKYARD GRILL

MONDAY-WEDNESDAY, NOV. 23-25

Scheduled pickup: 10 a.m.-6 p.m.
9453 Jones Road
Houston, TX 77065
(281) 897-9200

CREEKWOOD GRILL

WEDNESDAY, NOV. 25 ONLY

Scheduled pickup: 10 a.m.-6 p.m.
12710 Telge Road
Cypress, TX 77429
(281) 746-6352

HOW DO I CHOOSE MY PICKUP?

Select your pickup location, date and time when ordering. Check those details on your receipt. Creekwood Grill pickup is available Wednesday only.

WILL MY ORDER BE HOT?

Everything is refrigerated at pickup. Keep it cold until serving or heating. Green bean and sweet potato casseroles are assembled but not yet baked. Follow our separate warming sheet.

HOW MUCH FOOD SHOULD I ORDER?

Whole turkeys serve about 10-12; halves serve 4-6. Side dishes provide about eight 4 fl. oz. servings per quart or sixteen per 2-quart pan. Appetites and other dishes affect how far food goes.

CAN I ADD MORE FOOD?

Before the ordering deadline, place another order using the same name, pickup location, date and time. Email us so we can match your orders for pickup.

CAN YOU SHIP OR DELIVER?

Retail Turkey Store orders are local pickup only. Bring an insulated cooler with ice packs if traveling. Corporate or large-order delivery must be arranged separately.

RUNNING LATE OR NEED HELP?

Call **281-897-9200** as soon as you know, so we can coordinate with our pickup team. Email us for changes to your pickup plans.

WHAT IF I NEVER COLLECT MY ORDER?

Unless a late pickup has been arranged, orders unclaimed after **6 p.m. Wednesday, November 25** will be donated to Cy-Hope to feed local families. No refunds for unclaimed orders. We are closed Thanksgiving Day.

CAN I FREEZE MY TURKEY?

Yes. Keep it sealed and freeze promptly. Thaw in the refrigerator, never on the counter. Allow about one day per 4-5 lbs.; a whole turkey can take several days. Follow the warming instructions once thawed.

WHICH ITEMS ARE GLUTEN-FREE?

Our meats, roasted garlic mashed potatoes and Jezebel Sauce are gluten-free. Sweet potato casserole can be prepared without its topping on request. Contact us before ordering about allergies or modifications.

HOW DO I PAY?

All orders are placed online and paid in full when ordered. You will receive an itemized receipt and a separate email with important pickup information.