

Michael's Restaurant & Bar, LLC DBA The Roosevelt Room Privacy Policy

I. Introduction

A. Commitment to Privacy

At Michael's Restaurant & Bar, LLC DBA The Roosevelt Room, we are deeply committed to safeguarding the privacy of our customers and users. We understand the importance of privacy in today's digital age and strive to uphold the highest standards of data protection. Our commitment is reflected in our actions and policies that prioritize your privacy.

B. Policy Overview

This policy outlines how we collect, use, disclose, and protect personal information. It serves as a guide to understand our practices and your rights regarding your personal data. We encourage you to read this policy carefully to fully understand our commitment to your privacy and how we handle your data.

C. User Consent

By using our services, you agree to the terms of this Privacy Policy. Your consent is integral to our commitment to protecting your privacy. We recommend that you read this policy carefully to understand how your personal data is handled. Your understanding and agreement to this policy ensure that we can serve you better while respecting your privacy.

II. Information Collection

A. Purpose of Collection

We collect various types of information to provide and improve our services to you. The types of information collected are crucial to enhance your experience with us. This information allows us to tailor our services to your needs and preferences, ensuring a seamless and personalized experience.

B. Types of Information Collected

The types of information we collect include personal identification information, contact details, and preference data. This information helps us understand you better and tailor our services to your needs. Each piece of information plays a unique role in helping us provide you with services that are personalized and efficient.

C. Methods of Collection

We may collect information through direct interactions such as reservations, online orders, and feedback forms. Additionally, automated technologies such as cookies and analytics tools are used to collect data. These methods allow us to gather accurate and timely information, enabling us to provide you with the best possible service.

III. Use of Information

A. Enhancing User Experience

We use the collected information to enhance your experience and improve our services. The data we collect helps us understand your preferences and tailor our services accordingly. This includes personalizing your interactions with us, from the meals you prefer to the way we communicate with you.

B. Processing Orders and Reservations

Information is utilized for the processing of orders and managing reservations. This ensures that we can provide you with timely and efficient service, whether you're dining in our restaurant or ordering food for delivery.

C. Responding to Inquiries

We also use your information to respond to your inquiries. Whether you have a question about our menu or want to provide feedback about your experience, your information helps us respond to you effectively.

D. Personalized Promotions

Additionally, the data helps us offer targeted promotions. By understanding your preferences, we can provide you with offers and promotions that are most relevant to you.

E. Legal Compliance

Lastly, we use your information to ensure compliance with legal obligations. This includes everything from health and safety regulations to tax laws.

IV. Disclosure of Information

A. Non-Disclosure to Third Parties

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This commitment reflects our respect for your privacy and our dedication to protecting your information.

B. Website Hosting Partners

This non-disclosure does not include website hosting partners and other parties who assist us in operating our website. These entities are integral to our operations and have agreed to keep this information confidential.

C. Legal Compliance

We may also release information when it is appropriate to comply with the law. This could include enforcing our site policies or protecting ours or others' rights, property, or safety.

D. Marketing Partners

With your consent, we may share your information with marketing partners. These partners help us reach out to you with offers and promotions that might interest you.

E. Safety and Rights Protection

In certain circumstances, we may need to disclose your information to entities requiring it to protect safety and rights. This could include law enforcement agencies or other governmental bodies.

V. Data Security

A. Security Measures

We implement a variety of security measures to maintain the safety of your personal information. Our robust security protocols help protect against unauthorized access, alteration, and disclosure. These measures include encryption of data during transmission, secure access protocols, and regular security assessments and audits.

B. Employee Training

We also conduct regular employee training on data privacy and security. This ensures that everyone in our organization understands the importance of data security and knows how to handle your information responsibly.

C. Restricted Access

Access to personal information within our organization is restricted. Only authorized personnel have access to this data, and they must follow strict protocols when handling it.

D. Limitations of Security Measures

Even with these measures, no transmission over the internet is 100% secure. We strive to protect your personal information but cannot guarantee its absolute security. We are constantly working to improve our security measures to keep your data safe.

VI. Data Retention

A. Retention Period

We retain your personal information only for as long as it is necessary to fulfill the purposes for which it was collected. This includes satisfying any legal, accounting, or reporting requirements. Our retention periods are based on legal requirements and the nature of the data.

B. Data Deletion

When your information is no longer needed, we will securely delete or anonymize it. We follow strict protocols for data deletion to ensure that your information is completely removed from our systems.

C. Legal Retention

If certain information needs to be retained for legal purposes, it will be protected accordingly. We comply with all legal requirements for data retention and protect this data with the same security measures we use for all our information.

D. Dispute Resolution

We may also retain data for the resolution of disputes. This helps us address any issues or concerns you may have about our services.

E. Organizational Accountability

Finally, we retain data for organizational accountability and audits. This allows us to ensure that we are meeting our commitments to data privacy and security.

VII. Cookies and Tracking Technologies

A. Purpose of Cookies

Our website uses cookies and similar tracking technologies to enhance your experience. These technologies play a crucial role in improving the functionality of our website and making our services more user-friendly.

B. Understanding User Behavior

Cookies help us understand user behavior, which allows us to improve our services and deliver personalized content. By analyzing the data collected through cookies, we can identify patterns and trends in user behavior, which helps us make informed decisions about how to improve our services.

C. User Control Over Cookies

You have control over the use of cookies through your browser settings. You can choose to disable cookies or receive a notification each time a cookie is being sent. However, if you choose to disable cookies, it may limit your ability to use certain features of our site.

D. Types of Cookies

We use different types of cookies on our website. These include session cookies, which are temporary and deleted when you close your browser; persistent cookies, which stay on your device until you delete them or they expire; analytical cookies, which help us understand how you use our website; advertising cookies, which are used to deliver relevant ads to you; and social media cookies, which allow you to share content from our website on social media platforms.

E. Privacy and Cookies

While cookies enhance your online experience, we understand and respect your right to privacy. We are committed to being transparent about our use of cookies and ensuring that you have the necessary tools to control what information is collected.

VIII. Your Rights

Under applicable privacy laws, you have certain rights regarding your personal information. These rights allow you to maintain control over your data and how it is used. The following table provides a summary of these rights:

Rights	Description
Right of Access	You have the right to access your personal data that we hold.
Right to Correction	You have the right to correct any inaccurate or incomplete personal data.
Right to Deletion	You have the right to request the deletion of your personal data.
Right to Restrict Processing	You have the right to request the restriction of the processing of your personal data.
Right to Data Portability	You have the right to receive your personal data in a structured, commonly used, and machine-readable format.

Understanding your rights is crucial to maintaining control over your personal data. These rights provide you with the ability to decide how your data is used, who can access it, and what can be done with it. They are a key aspect of data protection and privacy laws, designed to protect individuals from the misuse of their personal data.

To exercise your rights, you can contact us at rooseveltroomny@gmail.com or (518) 244-3721. We will respond to your request within the time frame stipulated by law. It's important to note that these rights are not absolute and are subject to certain exceptions. For instance, we may need to retain certain data for legal or administrative purposes.

IX. Children's Privacy

A. No Data Collection from Children

At Michael's Restaurant & Bar, LLC DBA The Roosevelt Room, we do not knowingly collect or solicit personal information from children under 13. We understand the importance of protecting the privacy of young individuals and are committed to complying with laws and regulations that safeguard children's privacy.

B. Immediate Deletion upon Discovery

If we discover that we have collected personal information from a child under 13, we will delete that information promptly. This is part of our commitment to protect children's privacy and ensure that our services are safe for all users.

C. Parental Consent for Minor's Data

In cases where the information of a minor is required, we will always seek parental consent. This ensures that parents or guardians are aware of and approve the collection and use of their child's information.

D. Educational Resources on Online Safety

We are committed to educating children and their parents about online safety. We provide resources and information to help children learn how to protect their privacy online.

E. Strict Compliance with COPPA

We strictly comply with the Children's Online Privacy Protection Act (COPPA). This law protects the privacy of children under 13 by requiring parental consent for the collection of information from these children.

X. Changes to This Privacy Policy

A. Periodic Reviews and Updates

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We conduct periodic reviews of our policy to ensure it remains up-to-date and accurately reflects how we collect, use, and share your personal information.

B. Notification Methods for Policy Changes

We will notify you of any significant changes by posting the updated policy on our website. Our goal is to keep you informed about how we protect your privacy and use your information.

C. Immediate Effect of Updates

Any updates to our Privacy Policy will take effect immediately upon posting. We encourage you to review our policy regularly to stay informed about our privacy practices and the ways you can help protect your privacy.

D. User Commitment to Stay Informed

Your continued use of our services after such modifications constitutes your acknowledgment of the modified policy and your consent to abide and be bound by the new Privacy Policy. We appreciate your commitment to staying informed about our privacy practices.

E. Access to Historic Versions of Policy

We provide access to historic versions of our policy for your reference. This allows you to review any changes and understand how our privacy practices have evolved over time.