

Mad Maggie's Ice Cream

2026 - Job Application

Date: _____

Interviewed by: _____

Referred By: _____



Note: We put a lot of weight on how this application is filled out in making our hiring decisions. Answer all of the questions, especially the last one - if your application is incomplete you will not be hired. Also, if we suspect that a parent or someone other than the applicant filled out and/or submitted this application, we will not consider it.

Applicant Info:

Name: _____

Address (including town): _____

Phone (+cell if you have one): _____

Email (only if you read it regularly): _____

School (& year of graduation): _____

Would you prefer we contact you by: Cell Phone Home Phone Text Email

Ideally, how many hours per week would you want to work? _____

If hired, by what date could you start working? _____

If hired, is there any date after which you wouldn't be able to work anymore?
(In other words, would you have to STOP working due to leaving for college or starting a seasonal job or sport?) _____

Please mark with an "X" the time periods when you'd normally be available to work for each season of the year - we know there will be exceptions when you can't always work these, but generally when are you available to work? Mark all that apply. Notes: (1) "Weekday Afternoons" means "immediately after school", if you're a student! (2) You can't legally work past 7pm if you're under 16 years old, which means you can't work our normal "night shift", so you had better be available afternoons!

	Spring	Summer	Fall
Weekday Afternoons			
Weekday Nights			
Weekend Afternoons			
Weekend Nights			

Any other times or days during the week when you wouldn't be able to work? Please list:

If you're under 18, are your parents aware that you're applying for this job? Yes _____ No _____

How will you get to work? (E.g., do you have your own car? Do you have someone who will commit to driving you? Or do you have some other means of transportation?) _____

Do you have another job? Yes _____ No _____ If yes, where and what are your hours there? _____

Any other information we should know that would affect your ability to work here?

Getting to know you is important to us in helping to create a fun, team-oriented crew.

Please share some fun stuff about yourself by answering the following questions:

Your current favorite song? _____

Your favorite ice cream flavor? _____

Do you prefer dogs or cats? Why? _____

Imagine you could take all of your friends on a fun activity, cost is not an issue. Where to? _____

Our Requirements:

We expect our team members to be courteous, friendly, and engaging. We strive to run a friendly store, and we want you to greet every customer with a smile and a welcome. We want our customers to feel great about their visit and our serving team is a huge part of making that happen. We expect you to treat everyone, especially your serving teammates, with professionalism and respect. We hope you have fun at work, but at the same time, it's work - we expect you to behave and we tolerate no horseplay and no harassment nor insult of any kind directed towards customers, other team members, or anyone else you come into contact with.

As much as we'd love to allow everyone the flexibility to work whenever is most convenient for them, most of our customer traffic occurs in the evenings and on the weekends, especially weekend nights. So those are the important times when we need you to be available to work so that our customers get the great service that they expect.

If you're a student, we respect your school responsibilities and want you to enjoy all aspects of your school experience, so we'll be as flexible as possible in scheduling shifts around your school or sports schedule. In return, we ask that you be flexible in understanding that if the weather is cold or rainy, your shift may be canceled.

A job requirement is that you be available to work every weekend, especially during the summer (within reason: one or two missed weekends during the summer are understandable, provided you've let us know at least two weeks in advance.) If you can't commit to this, please don't apply! We've replaced team members in the past for not living up to this commitment.

A strong work ethic is extremely important to our success. If you are scheduled to work we expect you to make every possible effort to show up on time and work your full shift. Missing an assigned shift will result in immediate loss of your job. In addition, complete honesty and trust is an absolute requirement, and any violation, no matter how small, will lead to immediate dismissal.

We generally do NOT hire people for the summer only, as we stay open all year, and have plenty of returning college students on our team who will work as many hours as they can get in the summer. So being able to work in the spring and fall is key. We also generally do NOT hire high school seniors, as they tend to leave for college in August, right when we need people the most!

I've read and understand these requirements, and I promise that I can commit to them:

Sign Here! X _____

ONE FINAL QUESTION: Working in an ice cream shop might look like fun from the outside, but it's a lot of hard work and can be stressful. Customers can be rude and demanding. It gets hot. There's pressure to fill orders quickly and correctly. You'll be working when your friends or family are out having fun. You have to enjoy working as part of a team. You need to be willing to pick up trash, clean utensils, bathrooms, floors, etc., and do it with a smile. Do you think you can handle it? Tell us why you think you'll like it. (You don't have to write a long essay - just a few sentences on why you feel you'll enjoy being part of our team - but we base a lot of our decision on this answer.)

If you don't write anything, we will not hire you though! Really!!

(Despite that warning, 6 of our 2025 applicants supplied no answer here. Can you guess how many of them we hired?)

Thanks for applying!