CHUBBY'S CAFE

Terms of Service

Effective Date: October 29, 2026

Introduction

Welcome to Chubby's Cafe. These Terms of Service govern use of our website and applicable digital services. By using them, you agree to these terms to the extent permitted by law.

1. Website Use

The website provides information about restaurant locations, menus, online ordering, promotions, and related services. Visitors must use it lawfully and must not interfere with its operation or security.

2. Menu Information and Pricing

Menu items, prices, ingredients, and availability may vary by restaurant and change without notice. We work to maintain accurate information, but occasional errors may occur. Applicable taxes and fees may be added during checkout.

3. Online Ordering

Customers should verify order details and the selected restaurant before purchasing. Orders may be handled through authorized third-party platforms. Order acceptance, cancellations, refunds, and delivery are governed by applicable disclosed terms and law.

4. Promotions and Discounts

Offers may vary by location, are subject to availability, and generally cannot be combined unless expressly permitted. Additional restrictions may apply and should be disclosed with the promotion. We may correct errors and change offers subject to applicable law.

5. Gift Cards and Loyalty Programs

Gift cards and loyalty programs are subject to the terms disclosed for each program. Redemption, expiration, and fees are governed by applicable federal and state laws.

6. Google AI-Enabled Business Messaging

Where offered, customers may initiate conversations through Google Business Profile and RCS for Business. Automated responses may answer common questions about hours, locations, menus, and services. AI-generated information may be incorrect or outdated; confirm important details, including allergens, prices, and availability, with a restaurant representative. Google's applicable service terms also apply.

7. Promotional SMS Terms

Customers who separately opt in to applicable Chubby's Cafe promotional SMS programs may receive recurring messages. Message frequency varies; message and data rates may apply. Reply STOP to unsubscribe or HELP for assistance, where supported. Consent to promotional messages is not a condition of purchase. These promotional SMS terms are separate from customer-initiated Google messaging.

8. Third-Party Services

Our website may link to or integrate ordering, delivery, payment, and other third-party services, which may be subject to their own terms and policies.

9. Intellectual Property

Chubby's Cafe branding, logos, original graphics, promotional materials, and website content are protected by applicable intellectual property laws. Unauthorized commercial use is prohibited.

10. Website Availability

We make reasonable efforts to maintain an accessible and accurate website, but interruptions and errors may occur. Nothing in these terms limits non-waivable consumer rights.

11. Changes and Governing Law

These terms may be updated periodically with a revised effective date. Applicable Utah and United States law governs, subject to mandatory consumer protection requirements.

12. Contact Us

For location-specific questions, contact the applicable Chubby's Cafe restaurant using chubbyscafe@gmail.com.