

# Di Fara Pizza Tavern's Igloo FAQs

## Q. Do you take reservations?

- A. Absolutely! All igloo guests must make a reservation. Here's the link
- Q. How much time do I have in the igloo? Q. What if I am late?

A. Each reservation is one hour and 15 minutes. If you arrive late, this will shorten your time in the igloo.

Q. How many people fit in an igloo?

A. Maximum of 8 guests permitted per igloo. We will have 1 picnic table inside each igloo and 2 chairs if needed. This is all space will allow comfortably. Highchairs must be counted with the 8.

Q. What if my party is more than 8 people?

A. We have 3 three igloos that are all the same size. We suggest you reserve as many as you need during the same time slot.

### Q. Are pets allowed inside?

Unfortunately not. We love pets but also know that sometimes they have accidents. In the past, when an animal urinated in the igloo the turf floor needed to be replaced immediately.

- Q. Does my \$10 reservation fee go toward my food/drinks?
- A. No, it is not applied to your food/drinks.

### Q. How do I cancel/reschedule?

A. Your email confirmation will have a link that allows you to cancel or reschedule. This must be done 24 hours before your reservation or you loose the \$10 reservation fee.

Q. Will I have enough time to eat if there is a long wait for pizza?

A. of course! Leave that part to us! Think of yourself as a VIP! We'd love if you reviewed our <u>food/drink menu</u> before you arrive to allow for faster ordering if possible.

### Q. Are there any menu requirements or restrictions?

A. Nope, feel free to order as little or as much as you'd like!

Q. Is tip/gratuity included?

A. There is a 20% auto gratuity added to your food/drink bill regardless of the number of guests in your party. 100% of this goes to the bartenders & servers. You may add additional tip if you received exceptional service! We expect our staff to provide excellent service!