

FAQ



BLANCO EVENT POLICIES

HOW LONG IS THE EVENT SPACE AVAILABLE TO US?

We offer a 10-hour venue rental, including set up and break down time. Additional hours can be purchased at a rate of \$750/hour (subject to prior written approval). Events can be booked at any time of day, ending by 11pm with vendors vacated by midnight.

WHAT DOES THE VENUE RENTAL FEE INCLUDE?

The venue rental fee is inclusive of the entire facility, including two portable bars, (18) 8' rectangular tables, (8) 5' rectangular tables, (20) 60" rounds, (10) cocktail tables, 230 dark cherry wood folding chairs & on-site security. Events include a venue manager to answer venue-related questions.

WHAT IS A VENUE MANAGER?

Blanco provides a venue manager on-site to maintain the facility and oversee bar service during the event only. The venue manager is not responsible for event coordination, set-up/ breakdown of decor or timeline or vendor management. For events of 50 guests or more, client is required to have an professional event planner (non-family member).

ARE REHEARSALS INCLUDED?

All Blanco weddings include a wedding rehearsal 1-7 days prior to event and is subject to availability.

WILL A SERVICE FEE BE ADDED TO THE FINAL BILL?

A 22% service fee & local tax will be added to all charges, including venue rental. All credit card transactions are subject to a 3% processing fee.

CAN I PICK UP ITEMS THE DAY AFTER MY EVENT?

All items must be taken at the conclusion of the event. We will not assume responsibility for the damage or loss of any items left on the premises following the event.

WHERE DO MY GUESTS PARK?

We do not have a dedicated parking structure, however, the five-story, 1,200-stall San Pedro/Market public parking garage is located 30 yards away at 45 N. Market Street, San Jose, CA 95113. Blanco does not validate parking.



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ARE CANDLES ALLOWED?

Yes, however tapered candles are not allowed unless they are placed in a hurricane with a base with the wick reaching 2" below the top. Tapered candles without a hurricane will be promptly removed by Blanco staff. Votives and floating candles are allowed. Freestanding candles of any type / size without a hurricane are not allowed. Blanco staff does not light candles or provide lighters.

DO YOU HAVE PREFERRED VENDORS?

We are pleased to offer a wonderful preferred vendor list, however, you are not required to exclusively utilize these vendors. Please note that all vendors used must be licensed and insured to provide proper services during your event.

DO YOU ALLOW OUTSIDE CATERING?

Blanco offers a preferred catering list for our clients. All linens, décor, plate-ware and flatware including cake cutting utensils will be rented through your chosen caterer or other third party. A \$15/person (plus tax and service) fee will be charged if you decide to use a non-preferred caterer. Non-preferred caterers must be full-service and pre-approved by Blanco prior to signing with the caterer, and at least 60 days in advance.

HOW DOES BEVERAGE SERVICE WORK?

Blanco offers both alcoholic and non-alcoholic beverage package, as well as cash and on-consumption bar options. All beverages must be purchased from Blanco with the exception of coffee and tea (if provided by caterer). If client chooses the package option, Blanco requires a package be charged to all guests (n/a options for guests ages 5-20). We will provide glassware for beverages ordered from the bar only. Caterers or client must provide glassware (i.e. water and wine glasses) for banquet tables, as Blanco staff does not provide tableside service. Alcoholic beverages may not be brought into Blanco from outside sources or they will be confiscated. Alcoholic beverages are regulated by the California State Liquor Control Board and Blanco is responsible for the administration of these regulations. All beverage packages are subject to a service charge and local tax.

HOW DO I BOOK MY EVENT?

To secure your booking, a deposit of the estimated grand total (rental fee, estimated bar and A/V) determined by your sales manager is required upon signage of contract. Final guest count is due 7 days prior; decreases to guest count may not be made. Blanco reserves the right to charge the credit card on file for any remaining balance due immediately following the event if not paid by client. Deposits are non-refundable. A 3% credit card processing fee applies to all cc charges.

